

# Show the World That You Deliver Excellent Spiritual Care



The *Excellence in Spiritual Care Award* from HealthCare Chaplaincy Network™ (HCCN) is a prestigious recognition of your organization's excellence in spiritual care.

## What Is the Award?

The award signifies that your organization is committed to addressing your patients' spiritual and religious needs through the best practices in spiritual care.

By applying for the award you'll undergo a thorough process of determining if you currently provide excellent spiritual care based on HCCN's Standards of Excellence.

Our goal is to advance your spiritual care delivery and enable you to meet these standards for excellence.

## What Are the Standards of Excellence in Spiritual Care?

HCCN has identified 19 proprietary Standards of Excellence in Spiritual Care. To receive the award, your organization must meet at least 10 of the 19 standards.

The standards of excellence include:

- employing an interdisciplinary approach to spiritual care
- engaging in quality improvement projects
- the strategic deployment of chaplaincy care resources

HCCN will work closely with you so that you successfully meet the standards.

## What Is the Process?

To qualify for the award your organization must undergo a **three-step process**:

### *Assess*

HCCN will provide you with a self-assessment tool to help determine your organization's strengths and weaknesses as they relate to HCCN's Standards of Excellence in Spiritual Care.

### *Assist*

Once you've completed the self-assessment, HCCN will review the self-assessment with you to strategize how you can qualify to meet the Standards of Excellence in Spiritual Care, determining a course of action for building your strengths and improving the areas of weakness in spiritual care, providing up to three hours of consultation.

### *Award*

Once HCCN determines that your organization has met 10 of the 19 Standards of Excellence in Spiritual Care, we will notify you that your organization is an Excellence in Spiritual Care Award recipient.

Once your organization has received the award it remains in effect for two years. To maintain the award and stay current with the latest industry quality standards, organizations must reapply every two years and pay a re-assessment fee.



## How Long Does the Process Take?

The process is based on how long it takes for your self-assessment and, if necessary, implementing strategies to improve areas of weakness identified in the overall evaluation.

## What Are the Benefits?

*This program will:*

- validate the excellence of spiritual care delivery within your organization by a leader in spiritual care
- help insure your compliance with the Joint Commission's standards related to spiritual care
- identify areas in your spiritual care program in need of improvement
- improve the quality of your spiritual care program
- increase the visibility of your spiritual care program within your organization and community
- integrate chaplaincy services more fully into the overall delivery of health care in your organization
- elevate the visibility of your spiritual care department and celebrate the service of your chaplains

## What Will We Receive If We Are Successful?

*Your organization will:*

- receive the Excellence in Spiritual Care Award to be proudly displayed in your institution
- receive Excellence in Spiritual Care Award marketing materials
- be listed on HCCN's website
- be recognized at HCCN's annual conference
- receive a press release template to promote your organization's achievement

## How Do I Sign Up?

Programs@HealthCareChaplaincy.org  
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