

**Structured Communication for Healthcare Chaplains  
Evaluation Questionnaire**

1. The facilitator's presentation positively impacted my understanding of structured communication.

strongly disagree	disagree	neither agree nor disagree	agree	strongly agree
-------------------	----------	----------------------------	-------	----------------

2. The workshop has made me feel more confident in structured communication.

strongly disagree	disagree	neither agree nor disagree	agree	strongly agree
-------------------	----------	----------------------------	-------	----------------

3. The skills taught in the Structured Communication workshop are valuable to my skillset.

strongly disagree	disagree	neither agree nor disagree	agree	strongly agree
-------------------	----------	----------------------------	-------	----------------

4. The skills taught in the Structure Communication workshop are applicable in my workplace.

strongly disagree	disagree	neither agree nor disagree	agree	strongly agree
-------------------	----------	----------------------------	-------	----------------

5. Please name anything additional you would like to learn about structure communication.

6. Please name the part of the workshop did you found most useful/interesting.

7. Please list one topic, concept, idea, or lesson that you understand clearly from the day's workshop.

8. Please list down one question that you still have about structured communication.

## Structured Communication for Healthcare Chaplains Evaluation Questionnaire

1. When Joint Commission on Accreditation of Healthcare studied the root causes of sentinel events (unexpected occurrences involving death or serious physical or psychological injury, or the risk thereof), communication breakdown was #2.

- True
- False

2. JCAHO (Joint Commission on Accreditation of Healthcare) has a patient safety goal that specifies a hospital needs to have a standardized approach for hand-off communications.

- True
- False

3. ISBAR is only appropriate in clinical conversations.

- True
- False

4. When conveying the "S" section of the ISBAR communication, you should provide a detailed list of what you need.

- True
- False

5. Even when using ISBAR with another health care professional, you still need to end the conversation with, "What questions do you have for me?" so it can be a two-way communication.

- True
- False

6. In ISBAR, the "I" stands for \_\_\_\_\_.

7. In ISBAR, the "R" stands for \_\_\_\_\_.

**Structured Communication for Healthcare Chaplains  
Evaluation Questionnaire**

9. The facilitator's presentation positively impacted my understanding of structured communication.

strongly disagree	disagree	neither agree nor disagree	agree	strongly agree
-------------------	----------	----------------------------	-------	----------------

10. The workshop has made me feel more confident in structured communication.

strongly disagree	disagree	neither agree nor disagree	agree	strongly agree
-------------------	----------	----------------------------	-------	----------------

11. The skills taught in the Structured Communication workshop are valuable to my skillset.

strongly disagree	disagree	neither agree nor disagree	agree	strongly agree
-------------------	----------	----------------------------	-------	----------------

12. The skills taught in the Structure Communication workshop are applicable in my workplace.

strongly disagree	disagree	neither agree nor disagree	agree	strongly agree
-------------------	----------	----------------------------	-------	----------------

13. Please name anything additional you would like to learn about structure communication.

14. Please name the part of the workshop did you found most useful/interesting.

15. Please list one topic, concept, idea, or lesson that you understand clearly from the day's workshop.

16. Please list down one question that you still have about structured communication.